

We are pleased to announce the latest release of VolunteerMatters that now includes the ability to have waiting lists (Pro and Enterprise Customers) and a new format for the volunteer opportunity detail page. There is nothing you need to do to receive these improvements and they are all included in your subscription.

Waiting Lists: Administrative View

You may activate waiting lists on any volunteer calendar by visiting Admin (⚙️), Clicking Volunteer Calendars (📅), and clicking Edit (✏️) to the right of the appropriate calendar.

Edit Volunteer Calendar

* Name: Sample Volunteer Calendar
 * Status: Active
 Description: This is a sample volunteer category with generic volunteer opportunities used to illustrate the capabilities and features of your new online volunteer
 * Lock-in Days: 0
 * Lock-out Days: 0
 * Time Zone: America/New_York
 * Display Order: 5
 * Allow On-Behalf-Of: true
 * Allow Volunteer Comments: true
 * Hide Volunteers: false
 * Allow Waiting Lists: true

Buttons: Cancel, Save, DELETE

Set 'Allow Waiting Lists' to 'true'

When administering a Volunteer Calendar with Waiting Lists activated you will see a new icon adjacent to the volunteer opportunity labeled 'Waiting'.

Volunteer Shifts

Calendar: Sample Volunteer Calendar (Active) Lock In Period:

add edit delete invite remind assign gen html

View: Future Shifts

Jump: 1 4 7 10 13 16 19 22 25 28 31 34 37 40 43 427 total record(s) found. Page 1 of 43

<input type="checkbox"/>	Date	Start Time	End Time	Shift	Assigned Count	Open Slots	Wait List Count	
<input type="checkbox"/>	2013-04-11	12:00 PM	3:00 PM	Sample Volunteer Opportunity	5	0	0	edit Assignments Waiting
<input type="checkbox"/>	2013-04-13	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting
<input type="checkbox"/>	2013-04-16	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting
<input type="checkbox"/>	2013-04-18	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting
<input type="checkbox"/>	2013-04-20	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting
<input type="checkbox"/>	2013-04-23	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting
<input type="checkbox"/>	2013-04-25	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting
<input type="checkbox"/>	2013-04-27	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting
<input type="checkbox"/>	2013-04-30	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting
<input type="checkbox"/>	2013-05-02	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting

You can add waitlisted individuals by using the chooser to select them and selecting 'Save'. You will notice the radio button to add people to the waitlist as a 'group' (if you convert them to an assignment later, it will only add ALL member of the group, together) or as 'individuals' (You can convert each person individually in the future, not requiring them to be assigned together)

Shift Waiting List
Calendar: Sample Volunteer Calendar (Active) Lock In Period: 0

add edit delete invite remind assign gen.html

<input type="checkbox"/>	Date	Start Time	End Time	Shift	Assigned Count	Open Slots	Wait List Count	
<input type="checkbox"/>	2013-04-11	12:00 PM	3:00 PM	Sample Volunteer Opportunity	5	0	0	edit Assignments Waiting

Add to Waiting List

Listed: Schweiker, Jake; Schwieder, choose

Add as: a group individuals

Admin Notes:

Cancel Save

<input type="checkbox"/>	Date	Start Time	End Time	Shift	Assigned Count	Open Slots	Wait List Count	
<input type="checkbox"/>	2013-04-13	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting
<input type="checkbox"/>	2013-04-16	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting
<input type="checkbox"/>	2013-04-18	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting
<input type="checkbox"/>	2013-04-20	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting
<input type="checkbox"/>	2013-04-23	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting
<input type="checkbox"/>	2013-04-25	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting
<input type="checkbox"/>	2013-04-27	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting
<input type="checkbox"/>	2013-04-30	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting
<input type="checkbox"/>	2013-05-02	12:00 PM	3:00 PM	Sample Volunteer Opportunity	0	5	0	edit Assignments Waiting

To delete wait listed volunteers, check the box next to their listing and click 'Save'

To convert the wait listed individual or group to an assignee, check the box next to their listing and click 'Save'

Shift Waiting List
Calendar: Sample Volunteer Calendar (Active) Lock In Period: 0 Days. Lock Out P

add edit delete invite remind assign gen.html

<input type="checkbox"/>	Date	Start Time	End Time	Shift	Assigned Count	Open Slots	Wait List Count	
<input type="checkbox"/>	2013-04-11	12:00 PM	3:00 PM	Sample Volunteer Opportunity	5	0	6	edit Assignments Waiting

Delete

<input type="checkbox"/>	Listed	By	Headcount	Convert to Assigned <input checked="" type="checkbox"/>	Admin Notes	Volunteer Comments
<input type="checkbox"/>	4/11/13 2:08 PM	Closerware Support	2	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	4/11/13 2:08 PM	Stott, Karen	1	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	4/11/13 2:08 PM	Stone, Troy	1	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	4/11/13 2:08 PM	Sullivan, Pamela (Pam)	1	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	4/11/13 2:08 PM	Stottlemyer, Drake	1	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>

Add to Waiting List

Add as: a group individuals

Admin Notes:

Cancel Save

Waiting Lists: Volunteer's View

The screenshot shows the 'Volunteer Shift Detail' page for 'Sample Volunteer Calendar (Active)'. The page includes a navigation bar with icons for Home, Directory, Me, Volunteer, Admin, Setup, Help, and Log Out. Below the navigation bar, there are tabs for 'Calendar View' and 'List View'. The main content area is titled 'Volunteer Shift Detail' and contains the following information:

- Name:** Sample Volunteer Opportunity
- Date and Time:** Apr 13, 2013, 12:00 PM - 3:00 PM
- Assigned:** 5 volunteers currently assigned, 0 slots currently available, 6 volunteers currently on the waiting list
- Description:** Overview: You can add volunteer opportunities individually or in bulk. Each opportunity can have a unique name, description, date, start time, end time, and maximum number of slots available for volunteers.

A callout box highlights the 'Sign Up' section, which contains a checkbox labeled 'Check here to be added to a waiting list if you cannot be assigned to this shift' and a 'Sign Up Now!' button.

When waiting lists are activated and the shift is full, the user will be prompted to opt-in to being added to the waiting list

New Format for the Volunteer Opportunity Detail Page

The screenshot shows the 'Volunteer Shift Detail' page for 'Sample Volunteer Calendar (Active)'. The page includes a navigation bar with icons for Home, Directory, Me, Volunteer, Admin, Setup, Help, and Log Out. Below the navigation bar, there are tabs for 'Calendar View' and 'List View'. The main content area is titled 'Volunteer Shift Detail' and contains the following information:

- Name:** Sample Volunteer Opportunity
- Date and Time:** Apr 20, 2013, 12:00 PM - 3:00 PM
- Assigned:** 0 volunteers currently assigned, 5 slots currently available
- Description:** Overview: You can add volunteer opportunities individually or in bulk. Each opportunity can have a unique name, description, date, start time, end time, and maximum number of slots available for volunteers.

A callout box highlights the 'Sign Up' section, which contains the following information:

- Sign Up:** Radio buttons for 'Myself', 'Myself and Friends/Family', and 'Just Friends/Family'.
- Would you like to add any comments?** A text area for comments with a placeholder: 'You may provide comments when volunteering for a shift. These comments may be visible to other volunteers.'
- Sign Up Now!** Button

The volunteer detail page now places the most critical information at the top of the page including the opportunity name, date, time, and availability. Additionally, the sign-up options and button are not more prominent at the top of the screen as well. The ability to sign up with friends and add comments at the time of signup as shown are available in Pro and Enterprise subscription levels.